



24online Hotel Modules

1. ***PMS Integration – HMS Module** - 24online HMS system is integrated with most well known PMS in the market, functions and features as well as communication with the PMS can be laid with ease. For accessing all the functions and features related to the hotel, 24online Hotel Management System module should be registered and necessary configurations were enabled.
2. ***Payment Gateway** - 24online is integrated with secured and highly available payment gateways in the market, which allows you to easily avail online payments for packages and provide registration/renewal service to your customers. All you need to feed in the necessary details and you can accept real time payments from customers using credit cards, visa cards, debit cards etc.
3. ***Multiple Gateway Management** - 24online provides security over multiple ISP links using a single appliance. It restricts high consumption of bandwidth and network congestion as well as makes optimum use of low cost links. In case of link failover it automatically shifts traffic from a failed link to a working link, ensuring continual quality service for premium service.
4. ***PIN Management** - 24online solution offers prepaid pin module which enables online registration of customer and renewal of customers accounts. This pin is provided to end user with general details about the username, password and accounting details. With an inbuilt payment gateway, 24online also offers easy credit card payment option to end users. These pre-paid pins can be generated for various denominations, based on time and usage. This module is highly beneficial for hoteliers, hotspots, and cybercafés for providing immediate access of Internet to customers.
5. ***Walk-in Pin** - 24online solution offers walk-in pin module which offers instant access to Internet without any customer registration or renewal. The customer can avail instant access to Internet using this prepaid pin and password. The customer would be credited Internet access as defined in the package. These prepaid pins and passwords can be printed as prepaid cards (Also known as: Internet Access Pins /Internet Coupons/Vouchers) and sold over the counter by the service provider.
6. ***SMS Gateway** - Now mobile phones can be used to exchange business information swiftly and in secured way. 24online offers advanced feature which can be configured to send Internet username & password directly to the guests or users on their mobile number. You can also maintain the SMS authentication process using this feature.
7. ***Web Surfing Logger** - 24online offers an advanced feature, WebSurfing Log, using which you can maintain the track of websites and applications surfed by guests or users. Complete reporting of the surfing details of the users can be availed in different printable and graphical formats. This helps in ensuring the security of the network as well as in maintaining the network performance and productivity.



8. ***NetKapture** - 24online has come up with an advanced feature which acts as 'watchman' of your network, taking care of each and every protocol request sent and received by the network. The benefit of this feature is that it can easily trace all the logs, and admin can generate different types of reports using this feature. It's an ideal feature which is highly in-demand for hospitality and ISP clients.
9. ****Login Once** – Seamless roaming between wired and wireless network gives the liberty to guests to change interface and freely roam between his room and hotel public areas. 24online offers login once by which guest need not follow the authentication process each time while switching from wireless to wired network. The box incorporates the functionality of authentication /charging or no authentication during switch over.
10. ****Room-to-Port VLAN** – 24online enables Hotel admin to relate room number (user) with specific port of VLAN switch. This is one of the authentication parameter for guest and can restrict cross room access. It helps administrator to have a less flexible authentication process for guest and identification of internet usage location for guest.

Note - *Add-on Modules
** Customization